



Financial Policy

Office visits are charged as follows and may include acupuncture:

Practitioner	Naturopathic	Oley	Phuong
Acupuncture visit only	\$ 80.00	\$80.00	
30 minute office visit	\$ 65.00		
45 minute office visit	\$ 85.00		
1 hour office visit	\$100.00	\$80.00	\$85.00
1 hour 15 min. visit	\$125.00		\$95.00
1 1/2 hour office visit	\$150.00		\$105.00
1 hour and 45 min visit	\$175.00		
2 hour visit for established clients	\$200.00		
Acute/Urgent Care Office Visit	35.00	35.00	
New Client Visit	\$225.00	\$150.00	\$135.00
Group Acupuncture		\$40.00	

Email consults

Email consults are available for non-urgent care. If you have a general question that you can wait for an answer you may email your practitioner with those questions. They will answer as soon as their schedule allows which will hopefully be within 72 hours. All email questions will be charged a flat rate of \$20.00. A practitioner has the option of waiving that fee if appropriate but please be aware that most will be charged this fee..

New Clients

Due to the significant time set aside in the doctor's schedule for new client All new client visits that are cancelled without a 48 hour business day notice will be charged the amount of a 1 hour visit with the scheduled practitioner.

Established Clients

The first cancelled (with less than 24 hours notice) or missed appointment will be forgiven. The second and/or subsequent cancelled/missed appointments with less than 24 hours notice will incur a charge equal to the scheduled time. Reasonable emergencies will be forgiven at our discretion.

Urgent Care

Neither Nasha or Oley are available for after hours urgent care unless they are monitoring a client that they know will need special attention and then they will give that client their cell phone number. If you have an after hours emergency you will need to contact your nearest emergency room or dial 911 for help. During office hours we will be reserving urgent care hours three times a week to accommodate those who need acute care or have questions regarding treatment plans or other urgent issues. The office staff is available to help you get answers to questions via phone during office hours as well or set you up with an urgent care appointment as deemed necessary. The cost of urgent care appointments is \$35.00.

We request payment at the time of service.

For your convenience we accept cash, personal checks, Visa and MasterCard.

If we agree to carry a balance for you, the maximum we allow is \$250. Interest is charged on all balances over 30 days at a rate of 1.5% per month, or 18% annually. Any balances owed to Namaste left unpaid and sent to a third party collection agency will incur all collection costs including but not limited to attorney's fees.

I have read and understand the financial policies:

_____ signature